



## Carbon Reduction Plan – Aroma Care People Ltd

Publication date: 27/10/2026

### 1. Commitment to Achieving Net Zero

Aroma Care People Ltd (“Aroma Care”) is committed to achieving Net Zero greenhouse gas emissions by 2050, in line with the UK Climate Change Act. We will embed carbon-conscious practice into everyday operations such as care delivery, staff training, procurement, travel planning and estates management and report progress annually.

### 2. Baseline Emissions Footprint

This document updates **Aroma Care’s 2025 plan with its first complete 12-month baseline, for 1 April 2025 to 31 March 2026 (FY25/26), under PPN 006**. Our 2025 plan reported an **interim period (August–September 2025)** based on the limited data then available. The interim figures are kept below for reference. They covered two months and only part of our fuel data, so they are not directly comparable with the full-year baseline.

*Data sources used include: the company fuel card purchases report (April 2025–March 2026), Coventry electricity meter readings, Energy Performance Certificates, branch rental charges, uniform and PPE invoices, care hours records and staff numbers. Where primary activity data (litres, kWh) is unavailable, estimates are stated transparently.*

| EMISSIONS (tCO <sub>2</sub> e)              | Scope 1       | Scope 2     | Scope 3 (included sources) | Total         |
|---------------------------------------------|---------------|-------------|----------------------------|---------------|
| Interim Period (Aug–Sep 2025)               | 48.19         | 1.67 (est.) | 1.4 (Uniform/PPE only)     | 51.26         |
| <b>Baseline FY25/26 (Apr 2025–Mar 2026)</b> | <b>606.49</b> | <b>2.89</b> | <b>1.91</b>                | <b>611.29</b> |

**Emissions intensity:** Scope 1 and 2 emissions of 609.37 tCO<sub>2</sub>e over 345,793.79 care hours delivered (all services) give **1.76 kg CO<sub>2</sub>e per care hour**.

#### Methodology and assumptions:

- **Boundary:** Aroma Care’s three branches (Coventry, Northampton and Cotswold) and company-controlled vehicles.
- **Fleet fuel (Scope 1, 599.33 tCO<sub>2</sub>e):** company fuel card purchases report (8,536 transactions). Litres estimated from spend at average prices of £1.42/litre (petrol) and £1.48/litre (diesel), giving 224,622.56 litres of petrol and 52,338.65 litres of diesel.

- **Gas (Scope 1, 7.15 tCO<sub>2</sub>e):** Northampton 37,440 kWh, estimated from its 312 m<sup>2</sup> floor area (EPC, gas heated) × 120 kWh/m<sup>2</sup> (CIBSE TM46 office benchmark). Cotswold 1,664 kWh, estimated from 7% of rent (£404.04) converted at DESNZ average business energy prices. Coventry has no gas supply.
- **Electricity (Scope 2, 2.89 tCO<sub>2</sub>e):** Coventry 7,638.21 kWh from actual meter readings. Northampton 7,355.31 kWh, based on Coventry's actual use per m<sup>2</sup> × 312 m<sup>2</sup>. Cotswold 1,317 kWh, using the 7% of rent method. Our 7% contribution to building costs was tested against the Northampton building information and is used only where the floor area is not known.
- **Employee commuting (Scope 3, included in fleet fuel):** the fuel used by office and management staff, as well as care workers, is paid through company fuel cards and already counted in fleet fuel (Scope 1). No separate commuting figure is added, to avoid counting the same journeys twice.
- **Waste (Scope 3, 0.97 tCO<sub>2</sub>e):** one 240-litre general waste bin per branch collected fortnightly at 0.1 kg per litre (about 1.9 tonnes), sent to landfill.
- **Upstream transport (Scope 3, 0.94 tCO<sub>2</sub>e):** 23 deliveries of uniforms and PPE to the Warwickshire branch, 160 km round trip, average diesel van.
- **Business travel and downstream transport:** none in FY25/26. Flights taken during the year were private travel and are excluded. Aroma Care does not distribute physical products.
- **Conversion factors:** UK Government GHG conversion factors 2025 (petrol 2.06916 kg CO<sub>2</sub>e/litre, diesel 2.57082 kg CO<sub>2</sub>e/litre, natural gas 0.18296 kg CO<sub>2</sub>e/kWh, electricity 0.177 kg CO<sub>2</sub>e/kWh). Where better data becomes available, the baseline will be recalculated in line with the GHG Protocol.

### 3. Emissions Reduction Targets

Aroma Care has adopted the following staged targets relative to the FY25/26 baseline. As our care hours are growing (up 46% across FY25/26), targets are set per care hour delivered. Total emissions will continue to be reported alongside them, so that improved efficiency can be distinguished from growth in care delivery.

| Timeframe         | Target (vs. Baseline)                                                              | Key Actions                                                                            |
|-------------------|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| By end of FY26/27 | –5% Scope 1 & Scope 2 intensity per care hour delivered                            | Route optimisation, eco-driving awareness, monthly fuel and energy data                |
| By FY27/28        | –10% Scope 1 & Scope 2 intensity per care hour (cumulative)                        | Fleet efficiency review, renewable tariffs, LED upgrades                               |
| By FY29/30        | –20% Scope 1 & Scope 2 intensity per care hour (cumulative); full Scope 3 coverage | Lower-emission vehicles where affordable and suitable, supplier environmental criteria |
| By 2050           | Net Zero (residual offsetting only)                                                | Verified carbon removals only for hard-to-abate emissions                              |

**Progress against the 2025 targets:** The 2025 target of –10% intensity by FY2026 was set against the interim period and cannot be assessed like for like. The 2025 absolute targets (–35% by FY2028 and

–50% by FY2030) have been replaced by the targets above. Fleet fuel makes up 95% of our emissions, care hours are growing rapidly and the EV/hybrid programme is on hold as not operationally feasible.

#### **4. Carbon Reduction Projects**

##### **Completed:**

- Digital care records and HR records (100% digital) and paper-light workflows
- Zonal care delivery in all branches

##### **Planned:**

- Eco-driving awareness for drivers
- Green Champions at each branch
- Monthly fuel, energy and waste data collection with a quarterly management review
- Delivery information from our main suppliers
- Discussions with landlords on energy data, renewable tariffs and LED lighting
- Lower-emission vehicles considered as replacements arise, subject to affordability and operational suitability
- Improved waste segregation and reporting

#### **5. Monitoring & Reporting**

We use the GHG Protocol Corporate Standard, the Corporate Value Chain (Scope 3) Standard and UK Government conversion factors (DEFRA) to quantify emissions. From November 2026, monthly activity data (fuel litres, kWh, waste, deliveries and care hours) is recorded for each branch and reviewed quarterly by management, so that gaps can be addressed during the year. Progress will be reviewed annually and published on our website.

#### **6. Declaration and Sign-off**

This Carbon Reduction Plan has been prepared in accordance with PPN 006 and associated guidance on Carbon Reduction Plans.

Scope 1 and 2 emissions have been reported in accordance with SECR requirements. The required subset of Scope 3 categories has been included in line with PPN 006.

Signed on behalf of Aroma Care People Ltd:



Operations Manager

Date: 28 / 10 / 2026